

| Report for: | Health and Social Care Scrutiny Sub-Committee |
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| Date of Meeting: | 21 February 2023 |
| Subject: | Review of Current Community Outpatient Services in Harrow |
| Responsible Officer: | Isha Coombes, Harrow Borough Director, North West London Integrated Care Board |
| Scrutiny Lead Member area: | Health – Councillor Chetna Halai  Councillor Antonio Weiss  |
| Exempt: | No |
| Wards affected: | All Wards |
| Enclosures: | Appendix 1 – Review of Current Community Outpatient Services in Harrow |

| Section 1 – Summary and Recommendation |
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| This report describes the purpose and the approach to the North West London Integrated Care Board’s review of community outpatient services within the context of all outpatient services in Harrow.**Recommendation:** The Health and Social Care Sub-Committee is requested to note the purpose and approach of the North West London Integrated Care Board’s review of community outpatient services. |

## Section 2 – Report

### Introductory paragraph

In Harrow a range of community outpatient services are currently being provided through a community contract with Harrow Health Community Interest Company (HHCIC). This contract has been in place for ten years and its latest extension is coming to an end on 30 September 2023.

During the tenure of this contract Harrow CCG became part of NHS North West London. This means that as part of the forward planning for these services, some are being reviewed and will be procured across North West London while others will be reviewed locally (see table below).

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| **Service name** | **What is provided** | **Review**  |
| Community Ophthalmology | Clinics for acute and chronic eye conditions including: glaucoma allergies and inflammation | NW London wide |
| Community musculoskeletal (MSK) services                | Clinics to help with joint and back problems | NW London wide |
| Community Physiotherapy  | Physiotherapy services GPs can book into directly | NW London wide |
| Community Neurology  | Headache clinic | Harrow |
| Community Gastroenterology      | Clinics for stomach and bowel check-ups | Harrow |
| Community Out-patients paediatrics | Children’s clinics | Harrow |
| Community Ear, Nose & Throat (ENT) | Ear, nose and throat clinics | Harrow |
| Attention Deficit Hyperactivity Disorder (ADHD) | Clinics to provide assessment and support for patients with ADHD | NW London wide |

A key priority for the review and provision of future services is to ensure that all patients/residents in Harrow have access to an equitable provision of service, no matter where they live in the borough, or which GP practice they are registered with.

The review will focus on understanding of the data and information on local health inequalities and their impact on service delivery and transformation, as well as current evidence of best practice. Feedback and engagement with current service users will be built into the review process and any subsequent procurement.

### Ward Councillors’ comments

Not applicable as report relates to all wards.

## Financial Implications

None for Council

## Performance Issues

None for Council

## Environmental Impact

None for Council

## Risk Management Implications

None for Council

## Equalities Implications / Public Sector Equality Duty

The NWL ICB will ensure that its Equality Health Impact Assessment (EHIA) process is used to assess the potential impacts of the recommended option to ensure services provide equal access, care and quality of services to all the patients it serves.

## Council Priorities

Putting Residents First – As the key priority for the review and provision of future services is to ensure that all patients/residents in Harrow have access to an equitable provision of service, no matter where they live in the borough, or which GP practice they are registered with this puts Residents first.

# Section 3 - Statutory Officer Clearance

Not required for this report.

## Mandatory Checks

### Ward Councillors notified: NO, as it impacts on all Wards.

# Section 4 - Contact Details and Background Papers

**Contact:** Isha Coombes, Harrow Borough DirectorNorth West London Integrated Care Board i.coombes@nhs.net

**Background Papers:** Appendix 1 – Review of Current Community

Outpatient Services in Harrow